



One Call
Total Care

ARC on Duty

GUARDIAN ARC

Demonstrating a commitment to safeguarding the wellbeing of your workforce, reducing the risk of accidents and ensuring they are appropriately cared for when they do happen, in cases of work-related injuries and diseases



Our Benefits



Compliance with COID Act

Registration assistance with Compensation Fund, RMA or FEM with certificate of good standing



Appropriate Care

Providing full support for your employee's medical care where needed and manage individual cases up to full recovery



Private Healthcare

Your employees will benefit from the best in specialised private healthcare when injured on duty



Minimise Business Interruption

Employees are your most valuable asset. Guardian ARC offers best-in-class workplace protection solutions



Why Choose Us?

Guardian ARC is partnering with the very best of experience in the industry, rest assured, you are covered.

- ✓ Immediate Cover - No Waiting Periods
- ✓ Bespoke Rates for the Commuter Industry
- ✓ Age and Medical History - No Big Deal
- ✓ Reduced Embedded Rates for B2B

Contact Us



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Features & Benefits:

Features:

- Claim Management is supported from beginning to end for injuries on duty and occupational diseases
- Case Management is provided to fully assess and adjudicate treatments in medical facilities
- Reporting of incidents to the Compensation Fund (RMA & FEM)
- Re-skilling post care

Benefits:

- Employer Compliance - we assist with meeting COIDA obligations and full compliance
- Workplace injuries are managed by a service provider up to full recovery
- Patient care, hospital stays and rehabilitation are fully supported by the service provider
- Care is given in Private Medical care networks

Suitable To:

- All Employers **MUST** comply
- Permanent, casual, part time and contract workers
- ACT Covers various industries
- Domestic worker employees are now required to register their employees
- Foreign entities operating in SA must register



In the event of an accident ARC on Duty Activation Procedure

Contact ARC Med Emergency Number **0861 222 47873**
24/7 agents activate support. Incident is reported and registered with FEM/RMA



At the medical facility the injured employee's needs are assessed in the ER. Compensation Fund RMA/FEM settles payments with the healthcare providers



Patient care, hospital stays, full private care & rehabilitation are managed end to end by the Medical Service Provider



The employee is transferred to a hospital in the Private Medical Care Network

Cost of Medical Services are NOT the Liability of the Member



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